

AMANDA DAVIS

SOFTWARE DEVELOPER

With a strong foundation in customer service, I've spent years refining my skills in communication, problem-solving, and delivering client satisfaction. My experiences fueled a deep appreciation for technology's power to drive solutions, inspiring me to pursue a career in Software Engineering. Now, I bring a unique combination of technical expertise and people-focused skills to deliver impactful, user-centric solutions.

SKILLS

- Web Design
- Design Thinking
- Back-End Development
- Front-End Development
- Problem-Solving
- Computer Literacy
- Project Management Tools
- Strong Communication

EDUCATION

GRENADA HIGH SCHOOL
2016

PORTFOLIO

<https://mandatory777.github.io/AMANDA-S-PORTFOLIO/>

EXPERIENCE

SOFTWARE DEVELOPMENT

APPRENTICE

Base Camp Coding Academy | May
2024- Current

- Gained hands-on experience in full-stack development and database management using Python, Django, HTML, CSS, JavaScript, Java, SQL (PostgreSQL), and Spring.
- Proficient with development tools, including Visual Studio Code, IntelliJ, and PgAdmin, to build and maintain applications.
- Applied project management techniques to coordinate and execute projects, fostering collaboration and streamlining processes.
- Earned a Certificate of Completion from the U.S. Department of Labor's Office of Apprenticeship, demonstrating expertise and dedication in software development.

PRO SHOP COORDINATOR

Dogwoods Golf Course | May 2024-
Current

- Manages daily operations, assists customers, coordinates inventory, and ensures a high-quality service experience.
POS Systems & Transactions: Handled transactions, processed payments, and maintained accurate records of daily sales, ensuring smooth operations at the point of sale

RX SALES ASSOCIATE

Walmart Pharmacy | October 2023 -
May 2024

- Assisted customers with prescription inquiries, ensuring accurate and timely service while maintaining compliance with HIPAA regulations.
- Processed and verified prescriptions using pharmacy management systems, ensuring accuracy and adherence to company policies.
- Collaborated with pharmacists and healthcare providers to resolve prescription issues and ensure patient satisfaction.
- Educated customers on over-the-counter medications and provided guidance on prescription pickup and insurance billing processes.
- Managed inventory by organizing stock, placing orders, and ensuring proper storage of pharmaceutical products.
- Delivered exceptional customer service by addressing concerns, answering questions, and fostering a welcoming environment.

SERVER/BARISTA

Yellowstone Club | June 2023 -
September 2023 (Seasonal)

- Delivered impeccable service to an elite clientele in a private, ultra-luxury resort setting, ensuring every guest experience was personalized and exceeded expectations.
- Expertly crafted and served artisan coffee beverages, premium cocktails, and fine dining offerings with meticulous attention to detail and presentation.
- Seamlessly managed multiple tables for high-profile members, maintaining composure and poise in a fast-paced, high-pressure environment.
- Collaborated closely with world-class culinary and bar teams to deliver a flawless dining experience, promptly addressing and resolving any guest concerns with discretion and professionalism.
- Upheld the club's prestigious standards by maintaining impeccable cleanliness, organization, and adherence to strict health and safety protocols.
- Built meaningful relationships with members and guests through attentive service and anticipation of their unique preferences, fostering trust and loyalty within an exclusive community.

CONTACT

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